

LAURA QUILTER

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EDUCATION

University of California, Berkeley, CA Juris Doctor, Law; Law & Technology Certificate	2003
University of Kentucky, Lexington, KY Master of Science, Library and Information Science	1993
University of Alabama (New College), Tuscaloosa, AL Bachelor of Arts, Interdisciplinary "History and the Humanities"	1990

PROFESSIONAL APPOINTMENTS

University of Massachusetts, Amherst, MA Copyright and Information Policy Librarian, University Libraries	2012-present
<ul style="list-style-type: none">• Develop in-house and campus copyright education programming• Consult on copyright-related policies and individual matters• Engage in national copyright policy-setting	
Simmons College, Boston, MA Adjunct Professor, School of Library & Information Science	2008-present
<ul style="list-style-type: none">• Teaching graduate course, LIS 493 "Intellectual Freedom"	
Private Practice, Boston, MA	2008-2012
<ul style="list-style-type: none">• Served as consultant for non-profit and educational organizations in matters concerning open source licensing, employee intellectual property rights, cultural economics, municipal wireless, "long tail" economics, software security, and related topics.	
University of California, School of Law, Berkeley, MA Samuelson Law, Technology & Public Policy Clinic	2003-06, 2007-08
<ul style="list-style-type: none">• Residential Teaching and Research Fellow, 2003-2004.• Non-Resident Research Fellow, 2005-06; 2007-08.• Litigation and transactional legal work on matters of information policy and law, on behalf of nonprofit and educational clients including documentary filmmakers, libraries, consumer organizations, prisoners, civil liberties organizations, and others.• Consultant on Voting System Reviews for the States of California and Ohio.• Co-Taught Clinical Seminar, Fall 2003, Spring 2004, and Fall 2004.• Supervised Clinical Students, Aug. 2003 – Dec. 2004• Supervisor, Chilling Effects project, DMCA Section 512 and Reverse Engineering Sections, 2003-2004.	

Brennan Center for Justice, New York University, NY, NY 2006-2007

Counsel

- Developed consumer education program on copyright and fair use
- Research on copyright procedures of universities and Internet service providers

Exploratorium, San Francisco, CA 1997-2000

Learning Center Facilities Manager

- Managed multimedia science library and curricular center (budget, facilities, employee supervision)
- Teaching professional education for librarians and educators

University of Illinois at Chicago, Chicago, IL

Electronic Services Librarian & Visiting Professor

1995-1997

- Established and managed multimedia instructional facility
- Developed and taught numerous faculty workshops on instructional technology
- Developed and taught undergraduate honors course on "The Politics of Information Access"

Resident Librarian & Visiting Instructor

1993-1995

- Managed government document and electronic resources for medical library
- Taught numerous workshops for faculty and librarians on technology, and for students on research methods
- Co-developed a graduate level research methods course in public health

Kentucky Dept. for Environmental Protection, Frankfort, KY 1991-1993

Library Technician and Acting Librarian

- Managed a state environmental agency library and law library
- Developed a Vax/VMS-based integrated library catalog and circulation system
- Initiated and established Departmental publications depository program
- Initiated Internet instruction for agency staff

LEGAL PRACTICE AND RESEARCH POSITIONS

ACLU Northern California, San Francisco, CA

Aug. – Dec. 2002

Legal Intern

Leslie Harris & Associates, Washington, D.C.

May – Aug. 2001

Legal Intern

Samuelson Law, Technology & Public Policy Clinic, Berkeley, CA

Jan. 2002

Legal Intern & Student Attorney

– May 2003

Professor Mark Lemley, UC Berkeley School of Law

April 2002 – April 2003

Research Assistant

Professor Deirdre Mulligan, UC Berkeley School of Law April 2002 – May 2003
 Research Assistant

TEACHING

Full Semester Curricular Courses

- Copyright, Computers, & Criminal Law, LS 391-CC (UMass, Legal Studies Dept., undergraduate legal studies), 2015 spring; online at blogs.umass.edu/legal391cc-quilter/
- Intellectual Freedom, LIS 493 (graduate library science), 2008, 2009, 2010, 2011, 2012, 2014, *2015 fall*
- Law & Technology Clinical Legal Seminar (law school), 2003 fall, 2004 spring, 2004 fall
- Law & Technology Clinic (law school), 2003 fall, 2004 spring, 2004 fall
- Politics of Information Access (undergraduate honors seminar), 1997 fall
- Research & Resource Databases in Public Health, University of Illinois at Chicago (graduate research methods seminar), 1994, 1995, 1996

Guest Lectures in Curricular Courses

- “Copyright in Library Collections”, Susan Sheridan, *Library Collections* (Simmons College graduate course), April 11, 2015
- “Intellectual Property for 3d Printers”, Alexander Schreyers, *Adventures in 3D Printing* (Honors College Seminar HONORS 391A), April 10, 2015
- “Wikipedia: Surmounting Systemic Biases”, Zach McDowell, *Writing as Communication*, (COMM 375), Feb. 23, 2015
- “Copyright”, Howard Besser, *Introduction to Moving Image Archiving & Preservation*, NYU Tisch graduate course (H72.1800), Dec. 2, 2014
- “Copyright and Publishing”, James R. Kelly, *Book Publishing and Librarianship*, Simmons College graduate course (LIS 420), Nov. 15, 2014
- “Policy Research”, Kathryn McDermott, *Politics of the Policy Process*, UMass CPPA graduate course (PPA 601), Oct. 15, 2014
- “Intellectual Property Overview”, Charlie Schweik, *Knowledge Commons Workshop*, UMass Honors College undergraduate seminar, Sept. 26, 2014
- “Legal and Policy Research”, Satu Zoller, *Professional Development*, UMass CPPA graduate course, Sept. 10, 2014
- “Copyright and Open Access”, Howard Besser, *Free Culture and Open Access*, NYU Cinema Studies graduate seminar, April 24, 2014
- “Translation and Copyright”, Regina Galasso, *Translation Workshop*, UMass Comp Lit graduate seminar, April 23, 2014
- “History of Copyright”, Jim Kelly, *History of the Book*, UMass Honors College undergraduate seminar, April 16, 2013
- “Copyright”, Susan Sheridan, *Collection Development*, Simmons College Graduate School of Library & Information Science, March 8, 2014
- “Legal and Policy Research”, Charlie Schweik, Natural Resources Seminar, March 10, 11, 13, 2014

- “Copyright in the Digital Humanities”, Jeffrey Moro, *Digital Humanities Undergraduate Seminar*, Five Colleges, January 14, 2014
- “Information Literacy, Copyright, and Plagiarism”, Barbara Tomaskovic-Devey, *Sociology Honors Capstone Seminar*, UMass undergraduate seminar, Feb. 6, 2013
- “Mapping Participation Gaps in Wikipedia”, Martha Fuentes-Bautista, *New Media Technologies & Social Change*, UMass undergraduate, Feb. 5, 2013
- “Copyright and Open Access”, Patricia Galvis-Assmus, *Computer Competency Gateway Seminar*, UMass Honors College undergraduate seminar, Nov. 30, 2012
- Legal and policy research, various undergraduate & graduate, 2013-2014
- “Copyright in Media”, Eric Gordon, *Media Studies*, Emerson College, March 2005
- “Libraries, Technical Services, and the Internet”, Gertrude Koh, *LS 657 Technical Services*, Rosary College, Sept. 24, 1996
- “Libraries and the Internet” (with Tom Jevic), Gertrude Koh, *LS 657 Technical Services*, Rosary College, Fall 1995
- “Systems Librarianship” (panel), Jerry Perry, *Online Searching*, Rosary College, Fall 1995
- Web Design and Internet Literacy, various undergraduate, graduate, & faculty, 1993-97
- Research skills seminars, various undergraduate and graduate, 1993-95

Professional and Continuing Education

- “Copyright Bootcamp”, Amherst, MA, January 13-14, 2015 (two days of workshops in copyright for librarians and IT staff from the UMass system and Five Colleges)
- “Copyright Reading Group”, professional study group, 2013-present (<http://library.umass.edu/copyright-reading-group/>)
- “Copyright”, Digital Literacies Seminar for Five Colleges Humanities Faculty, April 25, 2014
- “Copyright (US) for Educators”, P2PU Online Course, Spring 2013, Fall 2013, Spring 2014
- “Open Access Content”, Continuing Education, Simmons College, May 16, 2009
- “Current Issues in Library Law”, Continuing Education, Simmons College, July 18, 2009
- Copyright Workshop, Sarah Lawrence College, April 5, 2007
- Information Technology Workshop (with Rose Falanga), San Francisco Unified School District, High School Librarians, Exploratorium, San Francisco, Summer 1999
- Information Technology Workshop (with Noel Wanner), San Francisco Unified School District, High School Science Teachers, Exploratorium, San Francisco, Summer 1998
- Internet Workshops (“Internet Basics” and “Advanced Internet”), Chicago Library System, 1994-1997

PUBLICATIONS

Legal Research Publications

- Jennifer Urban and **Laura Quilter**, Undue Process: Challenges for Rightsholders and Service Providers in Implementing Section 512's Notice and Takedown Provisions". *TPRC 2009: Copyright, DMCA and IPRs*. (2009).
- Jennifer Urban and **Laura Quilter**, "Efficient Process or 'Chilling Effects'? Takedown Notices Under Section 512 of the Digital Millennium Copyright Act", *22 Santa Clara Computer and High Technology Law Journal* 621 (v.22, n.4) (June 2006).

- Nathan Good, John Han, Elizabeth Miles, David Molnar, Deirdre Mulligan, **Laura Quilter**, Jennifer Urban, and David Wagner, RFID and Information Goods, *WPES* (2004)
- "The Continuing Expansion of Cyberspace Trespass to Chattels", 17 *Berkeley Technology Law Journal* 421 (2002).
 - Cited by California Supreme Court, *Intel v. Hamidi*, 2003.

Policy Reports

- Patrick McDaniel, Kevin Butler, William Enck, Harri Hursti, Stephen McLaughlin, Patrick Traynor, Matt Blaze, Adam Aviv, Pavol Cerny, Sandy Clark, Eric Cronin, Gaurav Shah, Micah Sherr, Giovanni Vigna, Richard Kemmerer, David Balzarotti, Greg Banks, Marco Cova, Viktoria Felmetzger, William Robertson, Fredrik Valeur, Joseph Lorenzo Hall, and **Laura Quilter**, *EVEREST: Evaluation and Validation of Election-Related Equipment, Standards and Testing*. Public Report, Ohio Secretary of State, 2007.
- Joseph Lorenzo Hall and **Laura Quilter**, *Documentation Review of the Hart InterCivic System 6.2.1 Voting System: Top-To-Bottom Review of California Voting Systems*, California Secretary of State, July 20, 2007.
- **Laura Quilter** and Marjorie Heins, *Intellectual Property and Free Speech in the Online World: How Educational Institutions and Other Online Service Providers Are Coping with Cease and Desist Letters and Takedown Notices*, Public policy report from the Fair Use Network, NYU Brennan Center for Justice (2007).
- Samuelson Law, Technology & Public Policy Clinic, "Library RFID Best Practices" and "RFID Technology Evaluation Framework." (May 2004)

Legal Briefs and Submissions

- *Copyright Office Notice of Inquiry, Images, June 2015*
- "Protecting and Promoting the Open Internet", FCC Proceeding 14-28 (Sept. 15, 2014), available at <http://apps.fcc.gov/ecfs/document/view?id=7522709546>
- Deirdre Mulligan, **Laura Quilter**, and Jennifer Urban. *Davidson & Associates, Inc. v. Internet Gateway, Inc. ("BNetD")*, Eighth Circuit. Brief of Amici Curiae Consumers Union and Public Knowledge In Support of Internet Gateway, Inc., Tim Jung, Ross Combs and Rob Crittenden (Jan. 24, 2005)
- Peter Jaszi and **Laura Quilter**, *MGM v. Grokster*, Supreme Court. Amici Curiae of the Computer & Communications Industry Association and Internet Archive, In Opposition to the Writ of Certiorari, to the United States Supreme Court (Nov. 8, 2004)
- Jennifer Urban, Pamela Samuelson, Deirdre Mulligan, & **Laura Quilter**, *MGM v. Grokster*, Ninth Circuit. Brief Amici Curiae of 40 Intellectual Property and Technology Law Professors Supporting Affirmance (Sept. 26, 2003)
- Samuelson Law, Technology & Public Policy Clinic. *Eldred v. Ashcroft*, US Supreme Court, 2002. Brief of Amicus Curiae Internet Archive, Prelinger Archives, and Project Gutenberg Literary Foundation in Support of Petitioners.
- Samuelson Law, Technology & Public Policy Clinic. *Intel v. Hamidi*, California Supreme Court (2002)
- Samuelson Law, Technology & Public Policy Clinic. *DVDCCA v. Bunner*, California Supreme Court (2002)

Essays, Editorials, and Other Writings

- "Fair Use: A Virtual Anthem of Empowerment and Joy for Librarians and Educators" (invited guest editorial), Harvard Fair Use Week (Feb. 25, 2015), available at

- <http://blogs.law.harvard.edu/copyrightosc/2015/02/25/fair-use-week-2015-day-three-with-guest-expert-laura-quilter-2/>
- “Opening the Door on International Copyright Secrecy” (invited guest editorial), ALA Washington Office “District Dispatch” blog (Jan. 13, 2014), available at <http://www.districtdispatch.org/2014/01/opening-door-international-copyright-secrecy/>
 - Copyright and Information Policy blog, 2012-present, <http://blogs.umass.edu/lquilter/>
 - Laura Quilter and Liz Henry, "Aging and Gender," *Encyclopedia of Women in Fantasy and Science Fiction* (2009)
 - Editor and Contributor, Feminist SF blog, 2008-2012
 - Contributor, Sivacracy, 2005-2008, <http://www.sivacracy.net>
 - Derivative Work blog, 2004-2008, <http://lquilter.net/blog/>
 - Review Editor and Columnist, Science Fiction and Fantasy, *Feminist Bookstore News*, 1997-99
 - Book Review: *The Internet Business Book* by Jill H. Ellsworth, *Government Information Quarterly*, v.13, n.2, pp. 209-210 (1996)

ADMISSIONS AND MEMBERSHIPS

Admitted to Practice

- Massachusetts Bar, June 2005
- California Bar, November 2003
- U.S. Court of Appeals, Ninth Circuit, 2003
- U.S. District Court, Northern California, 2003
- California Supreme Court, 2003

Memberships (current as of 2015)

- Copyright Society of the U.S.A.
- National Lawyers Guild
- American Library Association
- American College & Research Libraries
- Freedom to Read Foundation
- Progressive Librarians Guild

AWARDS AND FUNDING

Awards and Funding Received

- Young Alum Award, Berkeley Center for Law & Technology, 2004
- Student Service Award, UC Berkeley, 2003
- Prosser Prize, Antitrust Law, UC Berkeley, 2002
- Arts & Sciences Honors Program, University of Alabama, 1988-90
- History Honors Society, University of Alabama, 1988-90
- Mallet Honors Society, University of Alabama, 1987-1990
- Fitts Women’s Honors Program, University of Alabama, 1986-88
- Computer-Based Honors Program, University of Alabama, 1986-87

- Presidential Scholarship, University of Alabama, 1986-1990
- Alumni Scholarship, University of Alabama, 1986-90
- National Merit Based Scholarship, University of Alabama, 1986-90

Significant Grant Involvement

- “Materials Distribution Agreements Network”, with Wendy Seltzer, Michele Markstein, Renee Lloyd, NIH Challenge Grants, April, 2009 – Well-rated but funding line canceled before grants awarded
- Originality Book Grant with Joy Garnett, Warhol Foundation, not funded, July 2008
- Various grants at Samuelson Clinic, University of California, Berkeley, School of Law, 2003-2008
- Internet-Based Community Health Education, University of Illinois at Chicago, 1993-97 (Elaine Martin, P.I.)

SERVICE

Professional Service

- Member, Copyright Advisory Committee, Office for Information Technology & Policy, American Library Association, 2013-present
- Member, Copyright Subcommittee, Committee on Legislation, American Library Association, 2007-present
- Developer, Licensing Resource, University Information Policy Officers Working Group (Association of Research Libraries), 2015
- Administrator, Wikipedia, 2008-present; Editor, 2004-present
- Orphan Works Best Practices Focus Group, Harvard Law School, Cambridge, MA, Oct. 11, 2013
- Contributor, Aaron Swartz Memorial Resolution, American Library Association, 2013
- Member, Electronic Voting Machines Task Force, Election Protection Coalition, 2004, 2006
- Board, Boalt.Org, UC Berkeley Boalt Hall School of Law, 2000-03; Webmaster, 2000-04
- Moot Court Board, UC Berkeley Boalt Hall School of Law, 2002-03
- Contributor, Computers, Freedom & Policy Annual Meeting, San Francisco, CA, 2002
- Co-Director, Appellate Advocacy Program, UC Berkeley Boalt Hall School of Law, 2002
- Member, Loan Repayment Student Advocacy Committee, UC Berkeley Boalt Hall School of Law, 2000-02
- Member, Book Awards Committee, Gay Lesbian Bisexual Task Force, American Library Association, 1998-2000
- Internet Services Coordinator, CounterMedia, 1996-97
- Project Coordinator and Instructor, Community Computing Center, SouthWest Youth Services Collaborative and Chicago Coalition for Information Access, 1995-1997
- Organizing Committee, “The Good, the Bad, and the Internet Conference”, Chicago, October, 1995. Chicago Chapter, Computer Professionals for Social Responsibility.
- Organizing Committee, “Jobs, Technology & Community Conference”, Chicago Chapter, Computer Professionals for Social Responsibility, March, 1995

Scholarly Editing and Review

- Editorial Board, *Handbook on Intellectual Freedom*, Library Juice Press, 2009-2012
- Executive Editor (2001-02) and Annual Review Advisor (2002-03), *Berkeley Technology Law Journal*, UC Berkeley Boalt Hall School of Law, 2000-03
- Publications Editor & Board Member, Chicago Chapter, American Society for Information Science (ASIS), 1994-96

Policy and Strategy Workshops (2002-present)

- *Library Privacy Workshop (invitation only)*, National Information Standards Organization (NISO), San Francisco, CA, June 29-30, 2015 – Mellon-sponsored workshop to develop a Consensus Framework to Support Patron Privacy in Digital Library and Information Systems, available at http://www.niso.org/topics/tl/patron_privacy/
- Fair Use Workshop (invitation only), UC Berkeley School of Law, Berkeley, CA, Dec. 8, 2014
- H2O Open Legal Education Workshop (invitation only), Harvard University, Harvard Law School, Cambridge, MA, July 21, 2014
- HathiTrust Copyright Review Meeting, Columbia University, NY, June 6, 2014
- Association of Research Libraries Fair Use Code Retreat (invitation only), American University, Washington, DC, March 22, 2013
- Google Books Settlement meeting (invitation only), Joint Meeting with American Library Association, Association of Research Libraries, Association of College & Research Libraries, and Google, Washington, DC, Feb. 8-9, 2009
- Cornell University Institute for Internet Culture, Policy, and Law (ICPL) (invited participant/speaker), Ithaca, NY, July 24-27, 2007
- Intellectual Property Clinics Meeting, American University, Washington College of Law, Washington, DC, Sept. 21-22, 2006
- Educational Fair Use Workshop, Harvard University, Berkman Center for Internet & Society, Cambridge, MA, May 18, 2006
- Economics of Open Content, Cambridge, MA, Jan. 23-24, 2006
- Intellectual Property Clinics Meeting, Washington, DC, March 19-21, 2004
- Fair Use by Design Workshop, Berkeley, CA, April 16, 2002
- Copyright Strategy Meeting, Berkeley, CA, March 22-23, 2002

Conferences, Symposia, Lectures Organized

- “Owning the Genome: *Myriad Genetics* and Biomedical Patents”, University of Massachusetts Amherst, November 13, 2013. Initiated and coordinated program with invited guests Chris Hansen (ACLU), Fred Reinhart, Joe Jerry, and Courtney Babbitt. Coordinated two-day campus visit with noted Supreme Court litigator Chris Hansen, including classroom visits, meetings with graduate student organizations, and a public keynote program.
- Computers, Freedom, & Privacy 2004, Claremont, Berkeley, CA. Coordinated multi-day annual conference for several hundred academics and activists in technology policy.
- “Telecomm and Me? Yes! Demystifying Telecommunications and Information Policy” Town Forum, Chicago, Illinois, July 20, 1996. Chicago Media Coalition and Chicago Coalition for Information Access. Initiated and coordinated day-long public symposium on telecommunications and intellectual property policy.

Meetings Organized

- Five Campus Copyright and Open Access Annual Meeting, UMass System, Shrewsbury, MA, Aug. 14, 2014
- Five Campus Copyright Annual Meeting, UMass System, Shrewsbury, MA, July 22, 2013

Campus Service

- *Chair, Professional Development Committee, Librarians' Council, UMass Amherst, July 1, 2015 – June 30, 2016*
- Research Administration Advisory Board, UMass Amherst, Nov. 2014-present
- Children's Hour at the Library, Family Week, UMass Amherst, Oct. 25, 2014
- HathiTrust Implementation Task Force, UMass Amherst, 2013-2014
- Retrospective ETD Task Force, UMass Amherst, 2012-2014
- ETD Campus Dissertations Policy Ad Hoc Task Force, UMass Amherst, 2012-2013
- Chair, Search Committee, Resident Librarian, UMass Amherst, July – Oct. 2013
- Web Accessibility Task Force, University of Illinois at Chicago, 2004-2007

PRESENTATIONS

Presentations below include invited and formal presentations and lectures at public programs, professional meetings, webinars, and media appearances.

2015

- "Georgia State E-Reserves Case", American Library Association "CopyTalk" webinar, Jan. 8, 2015
- "When Open Is Not Enough: Educators and Academia Grapple with the Need for Libre" (organized panel with Nicole Allen, SPARC), LibrePlanet, Cambridge, MA, March 21, 2015

2014

- "Copyright and MOOCs" (co-presenter with Kyle Courtney), ACRL New England Chapter Scholarly Communication Interest Group Fall Program, Dec. 5, 2014
- "The Long Arm of the Law: Legislative Update", Charleston Conference: Issues in Book and Serial Acquisition, Charleston, SC, Nov. 7, 2014
- "Open Access Week 2014" (interview with WMUA radio, conducted Oct. 17, 2014), scheduled to be aired Oct. 20-24, 2014.
- "From 'Banned in Boston' to Ethnic Studies in Arizona: Intellectual Freedom in America Today", Banned Books Week, Jones Library, Amherst, MA, Sept. 25, 2014
- "Hot Topics and Big Ideas in Copyright" (panel), American Library Association Annual Conference, Las Vegas, NV, June 28, 2014
- "Promulgating Knowledge and Managing Risk", MCCLPHEI Annual Meeting, Salem, MA, June 19, 2014
- "Copyright Lighting Update", BLC Networking Day, Boston College, MA, June 3, 2014
- "Copyright Conundrum" (panel), *American Libraries Live* (webcast), April 10, 2014
- "Talking to Authors in a World of Elsevier Takedowns", ASERL/BLC webinar, March 19, 2014
- "Fair Use" (panel), *Fair Use Week*, Harvard University, Cambridge, MA, Feb. 28, 2014

- “Google Books”, American Library Association Midwinter Conference, Philadelphia, PA, Jan. 26, 2014 (respondent with Lisa Macklin to Fred Von Lohmann)
- “Copyright and E-Resources: Licensing and Access Issues”, ASERL Southeast Librarians webinar, Jan. 23, 2014

2013

- Moderator, “Owning the Genome: *Myriad Genetics* and Biomedical Patents” (panel with Chris Hansen), University of Massachusetts Amherst, Nov. 13, 2013
- “Copyright and Fair Use in Higher Education”, UMass Dartmouth, Sept. 20, 2013
- “Rediscovering the Constitutional Origins of Copyright”, *Constitution Day*, Amherst College, Amherst, MA, Sept. 17, 2013
- “Copyright Decisions: Impact of Recent Copyright Decisions on Libraries and Publishers” (panel), National Information Standards Organization (NISO) webinar, Aug. 14, 2013
- “Copyright and Fair Use in Higher Education”, UMass Lowell, Jan. 17, 2013
- “Fair Use Cases”, ACRL Update, American Library Association Annual Conference, Chicago, IL, June 29, 2013
- “(Visual) Art and Copyright: Copyright in Nonprint Media” (panel), American Library Association Annual Conference, Chicago, IL, June 29, 2013
- Radio Interview on *Kirtsaeng* and *ReDigi*, *The Docket with Evan Simon*, KUCI, April 15, 2013
- “Academic Authors and Copyright”, Assumption College, Worcester, MA, March 20, 2013
- “Copyright Futures in the Digital Humanities”, Five Colleges Digital Humanities, University of Massachusetts Amherst, March 11, 2013
- “Copyright and Fair Use in Higher Education”, UMass Boston, Feb. 26, 2013
- “Handicapping *Kirtsaeng*”, Washington Office Copyright Session (panel), American Library Association Midwinter Conference, Seattle, WA, Jan. 26, 2013

2009-2012

- “Copyright Updates”, ACRL New England Scholarly Communication, Worcester, MA, Dec. 4, 2012
- “How to Talk to Your Lawyer” (panel), ACRL New England Scholarly Communication, Worcester, MA, Dec. 4, 2012
- “Google Book Search Settlement Agreement: An Overview and Discussion” (with Jessica Silbey), Boston Bar Association, Boston, Massachusetts, May, 2011
- “The Google Book Search Settlement Agreement and the View from the Public Interest World”, Boston Bar Association, Boston, Massachusetts, November 2009
- “Hack Your Blog”, Software Freedom Day, Boston, Massachusetts, September 2009
- Keynote Address, “The Sin of Originality”, Conference on Intellectual Property, Iona College, New Rochelle, NY, June 2009
- “Google Book Search Settlement Agreement: What's in It for Libraries?” (panel), American Library Association, Midwinter Conference, Denver, Colorado, Jan. 2009

2007-08

- “Google and Library Digitization Contracts”, METRO Google and Libraries Meeting, Columbia University, NY, March 10, 2008
- “The RIAA Sings Soprano: An Offer We Can't Refuse?” (panel), Institute for Computer Policy & Law, Cornell University, NY, July 27, 2007

- "What's On Your Bookshelf?: LibraryThing" (panel), ReaderCon, Burlington MA, July 7, 2007
- "The Public Domain Land" (panel), ReaderCon, Burlington, MA, July 6, 2007
- "Women Authors You Probably Never Heard Of" (panel), WisCon, Madison, WI, May 2007
- "Feminist SF Wiki Workshop" (workshop), WisCon, Madison, WI, May 2007
- Copyright and Fair Use, Radical Reference, Brooklyn, NY, April 29, 2007
- Respondent, "Eyes on the Fair Use Prize" (screening), The 2007 NYC Grassroots Media Conference, New School University, New York City, March 24, 2007
- "Software Freedom and the Organic Internet" (panel), The 2007 NYC Grassroots Media Conference, New School University, New York City, March 24, 2007
- "How Copyright Law Curtails Access and What That Means For Libraries" (panel), Metropolitan New York Library Council, NY, Feb. 15, 2007

2006

- Copyright and Intellectual Freedom, Progressive Librarians Guild, Student Chapter, Simmons College, Boston, MA, [circa 2006-2007]
- "Open Source on the Line" (panel), Rhizome, New York, Dec. 4, 2006
- "Copyright & Fair Use", "Rethinking and Redefining the Boundaries: Current Issues in Patent, Trademark, and Copyright Law" (panel), Fordham Fall Symposium on Intellectual Property, Nov. 17, 2006
 - Proceedings published as Sonia Katyal; Paul Aiken; Laura Quilter; David O. Carson; John, Jr. G. Palfrey; and Hugh C. Hansen. "Fair Use: Its Application, Limitations and Future. " 17 *Fordham Intellectual Property, Media and Entertainment Law Journal* 1017 (v.17, n.4) (2007).
- "Creative Commons and Open Content Models", DragonCon, September, 2006
- "Why Fair Use Is Important and How to Defend It", DragonCon, September, 2006
- "Free Expression Concerns and Network Neutrality" (panel discussion on "Network Neutrality"), DragonCon, September, 2006
- "Tiny Trackers: How to Implement RFID Technologies in Libraries Without Giving Up Our Principles" (panel), American Library Association Annual Conference, New Orleans, LA, June 25, 2006
- "The Muse Is Never Monogamous" (panel), WisCon 30, Madison, Wisconsin, May 28, 2006
- "The Librarian As Hero" (panel), WisCon 30, Madison, Wisconsin, May 27, 2006
- "Reform or Revolution" (panel), WisCon 30, Madison, Wisconsin, May 27, 2006
- "Protecting Your Work: Copyright & Fair Use", *Full-Time Artist: Business of Art Conference*, May 20, 2006 (presentation with Marjorie Heins)
- Moderator, "Legal Easy: Contracts, Licensing and Protecting Your Digital Content", Q-ME: Queer Media & Entertainment Conference, April 16, 2006 (panel moderator and speaker).
- "Feminist Science Fiction and Utopian Ideals," Free Radio Santa Cruz, April 12, 2006 (radio guest).

2000-05

- "Alternative Freedom" (panel), Screening and Discussion, Emerson College, Nov. 14, 2005

- Library Privacy and RFIDs (panel), RFID Forum, San Francisco Public Library, 2004 March 4
- "Smart Mobs", Potlatch, San Francisco, Feb. 22, 2013. Panel, with Cory Doctorow, Rudy Rucker, Zed Lopez.
- "Owning Bodies, Sharing Books: Emerging Conflicts in Intellectual Property Rights" (panel), WisCon, May 2002

1994-97

- "Lavender-Tinted Glasses: Gay Issues in SF" (panel), WisCon 21, May, 1997
- "Internet Basics: An Introduction", Urban Community Health Centers Information Technology Conference, Chicago, Illinois, June 14, 1996
- "Mac Netscape", Online '95 Conference, Chicago, Illinois, October, 1995
- "Use of the Internet at a University Medical Library", Internet Medicine Conference, Chicago, Illinois, Oct. 23-24, 1995. Presentation.
- "The World Wide Web", Lincoln Park Public Library, Chicago, IL, Sept., 1995 (public presentation at grand opening)
- "Home on the Web: Developing a Library Web Presence", Illinois Library Association, Annual Meeting, Peoria, Illinois, May 1995. Presentation with Tom Jevc
 - Published in Annual Proceedings, Illinois Library Association, 1996
- "Multimedia in the Library", Illinois Library Association, Annual Meeting, Peoria, Illinois, May 1995. Presentation with Tom Jevc.
- Internet and HTML Demo, University of Illinois Hospital Internet User's Group, Feb. 1995
- "Geriatric Information Resources in the Medical Library" (panel), Illinois Library Association, Annual Meeting, Chicago, Illinois, May, 1994

CONFERENCES AND CONTINUING EDUCATION (2001-present)

-
- University Information Policy Officers Working Group (Association of Research Libraries), Research Triangle Park, NC, April 16-17, 2015
 - The Next Great Copyright Act, UC Berkeley School of Law, Berkeley, CA, April 3-4, 2014
 - University Information Policy Officers Working Group (Association of Research Libraries), Berkeley, CA, April 1-2, 2014
 - American Library Association, various, 1993-present
 - Continuing Legal Education workshops, various, 2003-present
 - Section 108 Hearings, Columbia University, NY, Nov. 29, 2013
 - Digital Humanities for Libraries, Five Colleges, Smith College, June 18, 2013
 - In Re Books, New York Law School, NY, Oct. 26-27, 2012
 - Software Freedom Day, Boston, MA, Sept. 19, 2009
 - Identity and Identification Workshop, NYU, NY, Sept. 29, 2006
 - Computers Freedom & Privacy (CFP) 2006, Washington, DC, May 2-5, 2006
 - Comedies of Fair Use, NYU, NY, April 28-30, 2006
 - Third-Party Liability in Intellectual Property Law, Santa Clara University School of Law, Oct. 7, 2005
 - "Back to Basics / Back to the Future", Conference on Clinical Legal Education, American Association of Law Schools, San Diego, May 1-4, 2004
 - Computers Freedom & Privacy (CFP) 2004, Berkeley, CA, April 20-23, 2004

- Special Libraries Association Annual Meeting, Cincinnati, Ohio, June, 1993
- Digital Rights Management Conference, Berkeley, CA, Feb. 27, 2003
- Enforcing Privacy Rights Symposium, San Francisco, CA, Nov. 15-16, 2002
- Open Source Con, San Diego, CA, July 23-27, 2002
- Computers Freedom & Privacy (CFP) 2002, San Francisco, CA, April 16-19, 2002
- Patent Reform Conference, Berkeley, CA, March 2, 2002
- Ford Foundation Digital Media Forum, Alexandria, VA, May 29-30, 2001

Courses

- Health Information Management, HIM 520, University of Illinois at Chicago, Spring 1994
- BASIC Computer Programming, Huntington College, Summer 1985

SKILLS

- Basic reading comprehension in French and Spanish
- Web development skills including HTML, CSS, JavaScript, PHP, MySQL
- Web management skills including WordPress, MediaWiki, and other admin
- Operating systems, including various obsolete OS from the 1980s to 2000s, Linux, Mac, & Windows
- Research, especially legal research
- Complex data structures and classification schemes, including MARC, XML, etc.

ON-CAMPUS and INTERNAL PRESENTATIONS

Chronological list of presentations below includes local, internally focused programming on campus, such as presentations to faculty senate committees, departments, faculty groups, librarians, etc. Includes presentations to UMass and affiliated institutions in the Five Colleges. Excludes teaching elsewhere listed, such as guest lectures,

2015

- “Negotiating Author Agreements”, UMass School of Nursing, April 29, 2015 (with Charlotte Roh)
- “Negotiating Author Agreements”, UMass Institute for Social Sciences Research, April 17, 2015
- Graduate School Publishing Panel, UMass Graduate School, March 25, 2015
- “ETDs and Copyright”, UMass Graduate School, March 12, 2015

2014

- “The Monkey Selfie, Downloading, and Other Ways Copyright Affects Everyone Today”, UMass Honors College, Prof. Michele Markstein faculty mentor group, Nov. 2014
- “Scholarly Publishing Panel”, UMass Graduate School, Nov. 12, 2014
- Coordinator, “Open Allied Information Fair”, Open Access Week 2014, UMass Amherst, Oct. 22, 2014
- “Wikipedia in Libraries”, UMass Library staff training, Oct. 1, 2014
- “Monkey Selfie”, UMass Library Staff & Copyright Interest Group, Sept. 4, 2014
- “Teaching Online” (panel), Five Colleges, UMass, Amherst, MA, July 30, 2014 (coordinated program with Madeleine Charney and Kate Freedman)
- Copyright Liability, UMass Library Learning Commons & Media Center Staff, July 22, 2014
- FCC Comments Workshop, UMass Library staff workshop, July 10, 2014
- Retrospective Digitization of Electronic Theses & Dissertations, UMass Library All-Staff, April 16, 2014
- Academic Publishing Forum (panel), UMass Graduate School, April 8, 2014
- “ALA Midwinter” (panel), UMass Library staff brown bag, Feb. 25, 2014
- Elsevier Takedowns and Scholarly Communication Update, UMass Faculty Senate Research Council, Feb. 21, 2014
- Copyright Update, UMass Library Senior Management Group, Feb. 12, 2014
- Copyright Update, UMass Faculty Senate Research Library Committee, Feb. 7, 2014
- Copyright and Fair Use in Higher Education, UMass Institute for Social Sciences Research (ISSR), Jan. 29, 2014
- Elsevier Takedowns and Scholarly Communication Update, UMass Faculty Senate Research Committee, Jan. 17, 2014.

2013

- “*GoldieBlox v. Beastie Boys*”, UMass staff brown bag, Nov. 26, 2013
- “Ethics of Scholarly Writing”, UMass Graduate School, Nov. 12, 2013
- “Copyright in Comparative Literature”, UMass Amherst Comparative Literature Dept., Nov. 8, 2013

- “Accessibility, Copyright, Libraries”, UMass Libraries, Oct. 16, 2013. Coordinated program with Ian Walls & Rob Eveleigh.
- Moderator, “Open Access in the Humanities: AHA Humanities Panel”, with Brian Ogilvie, Bruce Wilcox, Kate Freedman. Open Access Week 2013. UMass Amherst, Oct. 22, 2013
- “Copyright and Open Access for Graduate Student Dissertations & Theses”, with Meghan Banach Bergin. Open Access Week 2013. UMass Amherst, Oct. 23, 2013
- Coordinator, “Open Information Fair”, Open Access Week 2013, UMass Amherst, Oct. 24, 2013
- ETD Retrospective Digitization, UMass all-staff presentation, Sept. 18, 2013
- “Copyright and Open Access Update”, Hampshire College Library, July 31, 2013
- “Calculating the Public Domain”, UMass staff brown bag, Aug. 2, 2013
- Graduate Student TA Orientation (with Sarah Hutton, Kate Freedman, Steve McGinty), Aug. 30, 2013
- “EBook Petting Zoo”, UMass staff brown bag, June 6, 2013
- “Privacy and NSA Surveillance”, UMass staff brown bag, June 14, 2014
- “Open Access and the White House Open Access Mandate”, UMass Knowledge Commons Workshop, April 3, 2013
- “Copyright and Open Access Update”, UMass Research Library Council, March 8, 2013
- “Legal Issues in Cloud Computing” (with Chris Misra), *Technology & Pie* series for faculty, UMass faculty, March 29, 2013
- “Copyright Liability in the University Library”, UMass, Library All-Staff meeting, March 4, 2013
- “Intro to Fair Use”, UMass, Liaison Librarians, Feb. 20, 2013
- “Liability Issues and Section 108 in the Library”, UMass, Learning Commons staff, Jan. 22, 2013

2012

- “Author’s Rights”, Coffee & Copyright Seminar #2, UMass Du Bois Library, Dec. 5, 2012
- Copyright Update, Five Colleges Access Subcommittee, Nov. 28, 2012
- Copyright and Video, Five Colleges Video Subcommittee, Nov. 21, 2012
- “Update on Copyright in 2012”, Coffee & Copyright Series, UMass Libraries, Nov. 7, 2012
- “Systemic Bias in Wikipedia”, Open Access Week 2012, UMass Libraries, Oct. 25, 2012
- “Copyright and Fair Use for Graduate Students”, with Meghan Banach Bergin, Open Access Week 2012, UMass Amherst, Oct. 24, 2012
- “Copyright and Fair Use” (talk for faculty), UMass Amherst, Oct. 22, 2012
- Teaching Commons Open House, UMass Amherst, Sept. 18, 2012

COMMUNITY SERVICE

Programs and projects generally unrelated to information policy and law.

- Member, Wildwood Elementary School, Local School Council, 2012-2015
- Volunteer, Wildwood Parent-Guardian Organization, 2015
- Volunteer Coordinator, Massachusetts Bottle Bill Signature Gathering, 2013
- Editor, FeministSF.org, 1994-2012
- Member, ConCom, Program Committee, etc., WisCon, 2007-2012
- Counselor, GI Rights Hotline, 2007-2008
- Consultant, Erase Racism, 2008
- Hotline Crisis Counselor, WOMAN Inc., 1998
- Member, Autonomous Zone Infoshop Collective, 1996
- Member, New World Resource Center Bookstore Collective, 1995-96
- Editor, FeministSF.org, 1994-2012
- Copy Cataloging, University of Kentucky, University Library, Cataloging Dept., 1993
- Volunteer, Huntsville Public Library, Children's Department, 1981-84
- Member, New World Resource Center Bookstore Collective, 1995-96

NON-PROFESSIONAL EMPLOYMENT HISTORY

Employment history generally unrelated to information policy and law.

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| <i>Crimson White, Tuscaloosa, AL</i> | 1988-1990 |
| <ul style="list-style-type: none"> • Layout of student newspaper & other publications, photo processing • Software: Quark XPress | |
| University of Alabama, Gorgas Library, Tuscaloosa, AL | 1988-1989 |
| Student Assistant, Acquisitions Department | |
| <ul style="list-style-type: none"> • Data entry, physical processing | |
| University of Alabama | 1988 |
| <ul style="list-style-type: none"> • Teaching Assistant, General Studies | |
| University of Alabama, Residential Housing | 1986-1988 |
| <ul style="list-style-type: none"> • Residential Housing Security | |
| Brentwood Temps, Huntsville, AL | 1987, 1988 |
| <ul style="list-style-type: none"> • Data entry, clerical, etc., for various office settings • Software: Various office & data software | |
| Pizitz Photo Studio, Huntsville, AL | 1987 |
| <ul style="list-style-type: none"> • Data entry, phone marketing | |
| Alabama Software, Inc., Montgomery, AL | 1985-1986 |
| <ul style="list-style-type: none"> • Data entry, accounting, clerical, technical documentation writing • Software: Lotus 1-2-3, Word*Star | |
| DWI, Montgomery, AL | 1984-1986 |
| <ul style="list-style-type: none"> • Data entry and database management • Software: Lotus 1-2-3 | |